

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**APPLICANT:** Tracy E. Thieret, et al.      **EXAMINER:** Unknown  
**SERIAL NO.:** 10/759,682      **GROUP:** 2184  
**FILED:** 01/16/2004      **DOCKET NO.:** D/A2179  
**TITLED:** APPLICATION OF LIVE MACHINE DATA TO CUSTOMER  
SUPPORT FAULT ISOLATION PROCESSES

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**REQUEST FOR FILING RECEIPT CORRECTION**

Office of Initial Patent Examination's Filing Receipt Corrections  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir or Madam:

Please note that an error was identified on the filing receipt for the above-referenced patent application. A copy of the filing receipt, along with corrections thereof is included herewith. The incorrect filing receipt noted an attorney docket number of D/A279. The correct attorney docket should actually be **D/A2179**.

We request that a corrected filing receipt be mailed to the address below:

Ortiz & Lopez, PLLC  
Patent Attorneys  
P.O. Box 4484  
Albuquerque, NM 87196-4484

Please direct any questions to the undersigned at (505) 255-4536.

Respectfully submitted,

Kermit Lopez  
Registration No. 41,953

April 26, 2004



UNITED STATES PATENT AND TRADEMARK OFFICE

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APPL NO.	FILING OR 371 (c) DATE	ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLMS	IND CLMS
10/759,682	01/16/2004	2184	842	<del>D/A279</del>	4	24	3

Ortiz & Lopez, PLLC  
P.O. Box 4484  
Albuquerque, NM 87196-4484

D/A2179

CONFIRMATION NO. 8583

FILING RECEIPT



\*OC000000012428668\*

Date Mailed: 04/22/2004

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

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Assignment For Published Patent Application

Xerox Corporation;

Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted: 04/22/2004

Projected Publication Date: 07/21/2005

Non-Publication Request: No

Early Publication Request: No

Title

Application of live machine data to customer support fault isolation processes

Preliminary Class